

ACCENTURE

Deliver on the Promise of Technology and Human Ingenuity

Accenture is a global professional services company with leading capabilities in digital, cloud and security. Combining unmatched experience and specialised skills across more than 40 industries, the company offers Strategy and Consulting, Interactive, Technology and Operations services and Accenture Song — all powered by the world’s largest network of Advanced Technology and Intelligent Operations centres. Its 721,000 people deliver on the promise of technology and human ingenuity every day, serving clients in more than 120 countries, and has been in Singapore since 1975. Accenture embraces the power of change to create value and shared success for its clients, people, shareholders, partners and communities.

ACCENTURE’S SUSTAINABILITY STRATEGY

Guided by the United Nations Sustainable Development Goals, Accenture focuses mainly on SDG 3 – Good Health & Well-Being, SDG 5-Gender Equality, SDG 6 – Clean Water & Sanitation, SDG 7 – Affordable & Clean Energy, SDG 8-Decent Work & Economic Growth, SDG 10-Reduced Inequality, SDG 12-Responsible Consumption & Production, SDG 13-Climate Action, SDG 16-Peace, Justice & Strong Institutions and SDG 17-Partnerships.

Highest priority SDGs for Accenture’s operations:



Second priority SDGs for Accenture’s operations:



Accenture’s SDGs Priorities

Sustainability goals & commitments

In alignment with the Paris Climate Agreement, the company joined 1,100 companies under the “UNGC Business Ambition for 1.5° Pledge” to help keep global warming below 1.5° Celsius and committed to achieving net-zero emission by 2025. Through its science-based target, by 2025, Accenture aims to reduce its ab-

solute greenhouse gas (GHG) emissions by 11%, Scope 1 and 2 GHG emissions by 65% and Scope 1,2 and 3 emissions per unit of revenue intensity by 40% from year 2016 baseline. Accenture aims to reach 100% renewable electricity by 2023 and requires 90% of its key suppliers to disclose their environmental targets and actions to reduce emissions by 2025. Accenture will also invest in nature-based carbon removal solution to address its remaining emission.

To move to zero waste, Accenture will reuse or recycle 100% of its e-waste such as computers and servers, as well as all its office furniture and eliminate single-use plastics at all its locations by 2025.

Accenture is developing water resiliency action plans to reduce the impact of flooding, drought and water scarcity on its business and people in high-risk areas. It is also measuring and reducing water use in these locations.

To develop and expand its relationship with diverse business owners, Accenture aims to graduate 250 diverse suppliers through the Diverse Supplier Development Program by the end of fiscal 2023. This program helps them to accelerate their transition towards building a responsible business model in improving their overall sustainability performance and demonstrating their commitment to climate action and human rights.

Building a strong ethical culture is essential. Accenture evolves Ethics & Compliance training to enable its people better understand Accenture core values and Code of Business Ethics to foster a culture of integrity, transparency, inclusivity and respect for all people. It seeks to maintain 90%+ completion rate on this training globally

Gender is also an area of focus as the company wants to achieve 50% women and 50% men in the workforce by 2025 for those whose gender is binary, and increase the percentage of women managing directors to 30% by 2025. Accenture is also looking at increasing its race and ethnicity representation by 2025.

A SUSTAINABLE ORGANISATIONAL CULTURE

The Sustainability Council in Southeast Asia Market Unit drives the sustainability agenda in the region. Sustainability Now is another group of volunteers that drives employee engagement by organising sustainability workshops and sharing examples of different individual inculcating eco habits into their daily lifestyle. In April this year, Accenture’s SEA Sustainability Squad gathered senior experts across Accenture to share on sustainability topics and kicked off a series of monthly short learning sustainability-related activities and launch The Sustainability Master Class, covering a different growth theme, presenting successful client stories, use-cases and other relevant sustainability contents for the region. In addition, Accenture has a dedicated team that provides sustainability services, strategy and consulting to clients.

SUSTAINABILITY INNOVATION & TECHNOLOGY

As companies become more sustainable, Accenture uses innovation to help clients “imagine and invent” their own futures. For example, Accenture Research identifies and anticipates game-changing sustaina-

bility trends through provocative thought leadership, spanning business functions, industries and markets. Accenture Ventures partners with and invests in growth-stage companies that create innovative enterprise technologies to help drive business value and sustainable impact, using an open innovation approach. Accenture Labs incubate and prototype new concepts through applied R&D projects that are expected to have a significant near-term impact on the sustainability agenda of its clients' businesses. Accenture Innovation Centers help build and scale solutions across technologies and industries to drive environmental impact and benefits.

Within the organisation, Accenture has also created a new environmental sustainability consolidated dashboard to track its global environmental sustainability progress such as emission overview, and water risk across all market units.

BUILDING THE SUSTAINABLE VALUE AND SUPPLY CHAIN

Responsible buying procurement

Sustainable Procurement Hub is a part of Accenture True Supplier Marketplace (TSM) platform, which houses the Supplier Hub to encourage more sustainable, inclusive, and transparent supply chains. The Sustainable Procurement Hub requires all new and potential suppliers to complete the Supplier Sustainability Assessment, a questionnaire that asks for detailed information regarding suppliers' policies, procedures, and progress in the areas of Environment, Human Rights & Social Impact, Supplier Inclusion & Diversity, and Ethics & Sustainability Management. The long-term vision for the True Supplier Marketplace is to have a collaborative, multi-party platform to collect and share sustainability data, and co-innovate with various buyers and suppliers.

Diversity and inclusion

The company's Global Supplier Inclusion & Sustainability Programme allows Accenture to work within its ecosystem to identify,

develop and work with smaller, more diverse suppliers with increased agility.

Additionally, its Global Diverse Supplier Development Programme (DSDP) is an 18-month program that puts its commitment to supplier inclusion and diversity into action by developing and expanding relationships with diverse businesses owned by minorities, women, persons with disabilities, LGBT, veterans, disabled veterans, and service-disabled veterans, and others, mentoring these diverse suppliers worldwide. Not only does DSDP represent a strategic sourcing strategy for Accenture and its clients, but also strengthens communities by creating more businesses, jobs, and economic growth.

CREATING POSITIVE IMPACT

Impacting the environment & community

As of FY21, Accenture has reduced 65% total emissions from its 2016 baseline, reduced Scope 1 and 2 by 72% and the emissions per unit of revenue reduced by 76%. Currently, the company is powering 53% renewable electricity in offices and centres around the world and 58% of its key suppliers disclosed targets and 60% have disclosed actions to reduce their emissions.

To create greater impact, Accenture is investing in nature-based carbon removals to remove an estimated 13+ million metric tons of carbon over the next 20 years. This project will reforest land with native species, rebuild biodiversity, make agriculture more sustainable, help create green jobs and allow natural ecosystems to rebound and thrive—all while removing CO₂ from the atmosphere.

WORKING IN ASEAN

In ASEAN, Accenture is on track to power 100% off site renewable energy by 2023 for all SEA office sites. It has eliminated 8 designated type of single-use office plastics items such as cups, cutleries, stirrers etc. in all SEA office sites and is on track to achieve 100% e-waste recycling on com-

puter, laptops, servers, and 100% circular furniture by refurbishing, reusing, resell or recycling by 2025.

The development of Water Resiliency Action Plans at 3 targeted SEA office sites in Indonesia, Malaysia & Thailand are also slated to happen from this fiscal year. To ensure ethical supply chain procurement, Accenture reaches out to obtain suppliers' sign-off on Agreements containing Accenture's Supplier Standards Code of Conduct statement.

Aligning to The Singapore Green Plan 2030

Aligning to the Energy Reset & Sustainable Living pillar, Accenture will be powering 100% off-site renewable energy for all its office sites this fiscal year and will explore alternatives to make the office greener by reducing energy consumption such as installing LED fittings, light and motion sensors, thermostat to control the lights operating hours, maintaining office air conditioning temperature around 25 degree etc.

In support of circular economy to minimise landfill, Accenture recycles its e-waste, eliminates single-used plastics in office and extends the lifecycle of its unused furniture during renovations such as workstations and pods by donating them to local schools and reselling the task chairs to its vendors.

Additionally, together with Amazon Web Services, Accenture is collaborating with East Coast Town Council on a six-month pilot to enable municipal estates to determine the key drivers of energy and water consumption within the managed properties such as hawkers centres, markets, residential and commercial blocks. By leveraging cloud-powered sustainability solutions to provide insights and recommendations to help residents and businesses lower their carbon footprint, this collaboration is aimed at aligning local municipal efforts with the green economy goals outlined in Singapore's Green Plan 2030.