

SODEXO

LEADING FACILITIES MANAGEMENT AND FOOD SERVICES SINCE 1982

Sodexo has been one of Singapore's leading facilities management and food services companies since 1982. Sodexo in Singapore has 1,500 employees across 70 client locations, delivering a wide spectrum of services from managing kitchen operations and keeping your facilities running in top class condition to everything in between.

Doing business in a good way is at the heart of Sodexo's mission. Since its founding, the company has contributed to the economic, environmental and social development of communities, regions, and countries where it operates and has been supporting the fight against hunger and malnutrition for over twenty years.

**CREATING
A BETTER
TOMORROW**



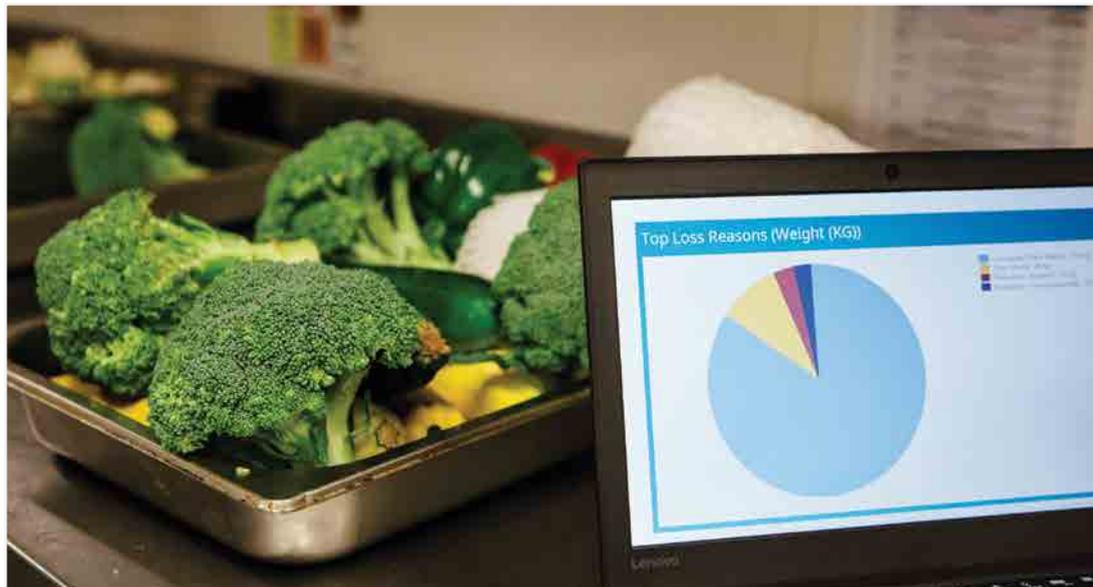
ANCHORING CORPORATE RESPONSIBILITY

Sodexo's sustainability strategy builds on its long track record of corporate responsibility (CR) leadership. In 2018, the company integrated 'anchoring corporate responsibility' as one of the four key pillars of its growth strategy. Furthermore, sustainability KPIs are captured and reported in the same way and with the same frequency as the traditional business KPIs. That implies that both financial and non-financial data have been integrated in the company's reporting for many years. In Singapore

and the APAC region, Sodexo has a dedicated team focusing on sustainability.

USING TECHNOLOGY TO REDUCE FOOD WASTE

Across 13 different restaurant and kitchen operations in Singapore, Sodexo has reduced pre-consumer and post-consumer food waste by forty five percent (i.e. 183,934 kg of food waste reduction, equivalent to 408,744 meals saved from being wasted, with a carbon footprint reduction of 1,281 metric tons). The company's WasteWatch program powered by machine-learning captures food waste in nine different categories. The goal is to halve food waste by 2025.



ENGAGEMENT WITH EXTERNAL STAKEHOLDERS

SUPPLIERS

Sodexo partners with diverse and inclusive suppliers (SMEs, women owned businesses) – more than twenty five percent of purchasing spend in Singapore supports diverse and inclusive businesses. The company also has a strong sense of responsible purchasing of palm oil; buying only from certified and sustainable providers. The same principles hold for fish and seafood, as more than seventy percent is sourced from certified providers, including the elimination of red listed species from its catalogue.

NGOS

Sodexo values its partnerships with NGOs on a local as well on a global scale. These cover a wide range of topics like carbon, plastics, sustainable sourcing and food waste. For example they have been partnering for a decade with WWF and have



been participating for the past 6 years in the United Nations World Food Programme to support a hunger and food and humanitarian response.

GOVERNMENT

In 2017 and 2018, Sodexo Singapore was recognised as a 'Champion of Good' by the Singaporean National Volunteer and Philanthropy Centre (NVPC) in acknowledgment of its contribution to addressing food insecurity in Singapore.

FINANCIAL INSTITUTIONS

Sodexo inked an agreement with nine banks to get a better revolving credit facility based on food waste reduction achievements.

COMMUNITIES

In elementary and secondary schools in Singapore, Sodexo conducted various programs on environmental issues and has been active in mentoring students. The National

Environmental Agency of Singapore has awarded the company for these contributions to the local school community.

In addition, the food services company committed in a three year engagement supporting a women empowerment program to train underprivileged women in Singapore.

SODEXO'S ACHIEVEMENTS IN SUSTAINABILITY IN FIGURES

- Food waste in Singapore reduced by forty five percent
- 1,750+ beneficiaries impacted in Singapore on food insecurity issues in fighting hunger and malnutrition
- 100% certified sustainable palm oil in Singapore
- 100% of the Sodexo operations in Singapore do not use single use plastic straws or stirrers
- €5.5 billion of business value benefiting small, local, and diverse businesses in 2019
- Sodexo was the first food service company that connects its financ-

- ing to action to prevent food waste
- €1.3 billion revolving credit facility (RCF) which now incorporates a pricing adjustment based on Sodexo's performance towards its goal to prevent 50% of the food waste and food losses from its operations by 2025

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